

# references



- Almanac of Higher Education 2004-5 (2005). *Institutions enrolling the most foreign students*. The Nation, The Chronicle of Higher Education.
- Archer, W. (2007) *The New Zealand international student barometer*. Education New Zealand Presentation.
- AEI (2003). *Why choose Australia? Insights from a survey of international students who commenced study in 2000*. AEI – The Australian Government International Education Network, Canberra.
- Australian Education International (AEI) (2007). *2006 International Student Survey – Report of the consolidated results from the four education sectors in Australia*. AEI – The Australian Government International Education Network, Canberra.
- Aston, B. (1996). *Students from Asia in New Zealand secondary schools*. Unpublished manuscript.
- Back, K., Davis, D. and Olsen, A. (1998). *Internationalisation and tertiary education institutions in New Zealand*. Ministry of Education, Wellington.
- Bachman, D. J. Elfrink and G. Vazzana (1996). 'Tracking the Progress of Email versus Snail-mail'. *Marketing Research*, 8, 31 – 35.
- Burke, B. (1990, June). *Enriching the campus: The contributions of international students to Australian universities*. Paper presented at the Second Conference of Overseas Student Advisers Network, Sydney, Australia.
- Burns, R. D. (1991). 'Study and stress among first year overseas students in an Australian university'. *Higher Education Research and Development*, 10, 61-76.
- British Council (2003). *Vision 2020: Forecasting international student mobility – A UK Perspective*.
- Diener, E. Emmons, R. A. Larsen, R. J. and Griffin, A. (1985). 'The satisfaction with life scale'. *Journal of Personality Assessment*, 49, 71-75.
- Klineberg, O. and Hull, W. K. (1979). *At a foreign university: An international study of adaptation and coping*. New York: Praeger.
- Kudo, K. (2000). 'Intercultural contact and adaptation of international Asian students in Australian universities'. *The Otemon Journal of Australian Studies* 26: 159-176.
- Ho, E.S. Li, W.W. Cooper, J. and Holmes, P. (2007). *The experiences of Chinese international students in New Zealand*. The University of Waikato.
- IDP (2006a). *Higher education: International students in Australia*. Retrieved from <http://www.idp.com/research/fastfacts/article406.asp>.
- IDP (2006b). *International education in Australia*. Retrieved from <http://www.idp.com/research/fastfacts/article405.asp>.
- Mehta, R. and E. Sivadas (1995). 'Comparing Response Rates and Response Content in Mail versus Electronic Surveys'. *Journal of Market Research Society*, 37(4), 429 – 440.
- Mills, C. (1997). 'Interaction in classes at a New Zealand university: Some international students' experiences'. *New Zealand Journal of Adult Learning*, 25, 54-71.
- Ministry of Education (2007). *The international education agenda*. Discussion Document 2007-2012

Ministry of Education (2006). *Profile and trends: New Zealand's tertiary education sector 2005*, December. URL: [http://educationcounts.edcentre.govt.nz/publications/downloads/PT05\\_CompleteBook.pdf](http://educationcounts.edcentre.govt.nz/publications/downloads/PT05_CompleteBook.pdf). Last accessed 16 May 2007.

Ministry of Education (2006). *International students enrolled in Tertiary Education*, December. URL: <http://www.educationcounts.edcentre.govt.nz/indicators/downloads/tspar12-International%20students.pdf>.

Ministry of Education (2005). *Profile and trends: New Zealand's tertiary education sector 2003*, December. URL: <http://educationcounts.edcentre.govt.nz/publications/tertiary/tes-2003.html>.

Mullins, G., Quintrell, N., and Hancock, L. (1995). 'The experiences of international and local students at three Australian universities'. *Higher Education Research and Development*, 14, 201-231.

OECD (2006). *Education at a glance; OECD indicators 2006*. Paris.

Sam, D.L and Berry, J.W. (2006). *The Cambridge handbook of acculturation psychology*. Cambridge University Press.

Schaefer, David R. and Don A. Dillman (1998). 'Development of a standard e-mail methodology: Results of an experiment'. *Public Opinion Quarterly*, 62(3), 378-397.

Stanton, J. M. (1998). 'An empirical assessment of data collection using the internet'. *Personnel Psychology*, 51(3), 709-726.

St John-Ives, B (2005). *Report on interaction between local and international students*. Adelaide University Overseas Students' Association.

Verbik, L. and Lasanowski, V. (2007). 'International student mobility – patterns and trends, September'. *The Observatory on Borderless Higher Education*.

2000–2002: *School July roll returns, TEI and PTE full-year SDR data, and Statistics New Zealand Survey of English Language Providers*. 2003–2006: Ministry of Education Export Education Levy database.

Thomas, E. E. (ed.) (1994). *International perspectives on culture and schooling*. London: Institute of Education, University of London

Ward, C. and Masgoret, A. (2004). *The experiences of international students in New Zealand, Report on the results of the national survey*. Ministry of Education. Wellington.

Xiaoying, M. and Abbott, M. (2007). *Entering International Markets: New Zealand's Problems*. International Higher Education, Centre for International Higher Education, Boston, USA, No. 46, Winter. URL: [http://www.bc.edu/bc\\_org/avp/soe/cihe/newsletter/ihe\\_pdf/ihe46.pdf](http://www.bc.edu/bc_org/avp/soe/cihe/newsletter/ihe_pdf/ihe46.pdf).

# APPENDIX A

DOCUMENT OF SURVEY CHANGES FROM 2003 TO 2007

Old Survey	New Survey	Final Question Change	Comment / Rationale
<b>DELETED QUESTIONS</b>			
Q4.		Q4. Religion	Deleted as 55% of students in 2003 reported no religious orientation
Q.11		Q.11. What is the type of educational institution in which you are currently enrolled?	Information will be collected as part of the administration process
Q12.		Q12. If you are studying in a secondary school now, what is your year of study?	Survey fails to ask equivalent questions of tertiary students (1 <sup>st</sup> year, 2 <sup>nd</sup> year etc...); results will be cross-tabulated with age profiles.
Q 15.		Q 15. In which town or city are you studying now?	Information will be collected as part of the administration process
Q33		Q33. How satisfied are you with the following aspects of your homestay?	Merged Q33 into new Q. Q's 26 and 33 both included options that could be mirrored in both questions

Old Survey	New Survey	Final Question Change	Comment / Rationale
Q35 & 35a		Q35. Are there any problems you have with your homestay?  Q35a. If "yes", what?	Not answered by many (17%), and those who did provided sketchy information.
<b>NEW QUESTIONS</b>			
Q5.	Q5. Which of the following best describes you?  Full fee-paying international student ..... <input type="checkbox"/> 1 Exchange Student ..... <input type="checkbox"/> 2 New Zealand International Doctoral Research Scholarship Student ..... <input type="checkbox"/> 3 International PhD Student (domestic status) ..... <input type="checkbox"/> 3 New Zealand International Undergraduate Fees Scholarship Student ..... <input type="checkbox"/> 4 Other scholarship / other programme (please specify) ..... <input type="checkbox"/> 5 .....		Ministry request to identify the types of international students (exchange, scholarship, etc...)
Q23	Q23. If not, what was your first choice as a place of study?  Own (home) country ..... <input type="checkbox"/> 1 Australia ..... <input type="checkbox"/> 2 United Kingdom ..... <input type="checkbox"/> 3 USA ..... <input type="checkbox"/> 4 Canada ..... <input type="checkbox"/> 5 Other (please specify) ..... <input type="checkbox"/> 6	(Please tick one box only)	Opportunity to identify key New Zealand competitors
Q24	Q24. Why did you choose this place as your first choice for a place of study? .....		As above
Q60.	Q60. Does your student permit allow you to work part time for up to 20 hours a week while studying in New Zealand?  Yes ..... <input type="checkbox"/> 1 No ..... <input type="checkbox"/> 2 Don't know ..... <input type="checkbox"/> 3	(Please tick one box only)	Ministry request to include more questions regarding employment. Since the last survey, international students can now work up to 20 hours a week.

Old Survey	New Survey	Final Question Change	Comment / Rationale
	Q61	<p>Q61. Have you tried to find part-time paid work while studying in New Zealand?</p> <p style="text-align: center;"><i>(Please tick one box only)</i></p> <p>Yes, I am currently working part time ..... <input type="checkbox"/> 1  Yes, I have worked part time, but not at present..... <input type="checkbox"/> 2  Yes, but I did not succeed in finding work ..... <input type="checkbox"/> 3 (Go to question 63)  No, I haven't tried to find part time work ..... <input type="checkbox"/> 4 (Go to question 64)</p>	As above
	Q62	<p>Q62. If you are currently working part time or have worked part time in the past, how many hours a week are you working or did you work (on average)?</p> <p style="text-align: center;"><i>(Please tick one box only)</i></p> <p>0 – 5 hours..... <input type="checkbox"/> 1  6 – 10 hours..... <input type="checkbox"/> 2  11 – 15 hours ..... <input type="checkbox"/> 3  16 – 20 hours ..... <input type="checkbox"/> 5  Above 20 hours ..... <input type="checkbox"/> 6</p>	As above
	Q63	<p>Q63. If you did not succeed in finding work, what were the main reasons for this?</p> <p style="text-align: center;"><i>(Please tick all boxes that apply)</i></p> <p>I was told I didn't have sufficient work experience ..... <input type="checkbox"/> 1  Employers were unsure about whether I was allowed to work ..... <input type="checkbox"/> 2  I was told my English was not good enough ..... <input type="checkbox"/> 3  I was told there was a high level of competition for jobs ..... <input type="checkbox"/> 4  Don't know / Unsure..... <input type="checkbox"/> 5  Other (please specify) ..... <input type="checkbox"/> 6</p>	As above
	Q68	<p>Q68. Do you plan to work in New Zealand after you have completed your studies?</p> <p style="text-align: center;"><i>(Please tick one box only)</i></p> <p>Yes..... <input type="checkbox"/> 1  No ..... <input type="checkbox"/> 2</p>	As above

Old Survey	New Survey	Final Question Change	Comment / Rationale
	Q69	Q69. Are you aware of the special work permits ("Study to Work") that are available for international student graduates in New Zealand? (Please tick one box only) Yes..... <input type="checkbox"/> 1 No ..... <input type="checkbox"/> 2	As above
<b>ADJUSTED QUESTIONS</b>			
Q3	Q3	Q3. Place of Origin:	Replaced Switzerland with Uruguay. Choice options represent Top Ten countries for student approvals, both onshore and offshore; FFP students only 2005 / 2006
Q6.	Q6.	Q6. How long have you been in New Zealand?  Less than 1 month..... <input type="checkbox"/> 1 1 to 3 months..... <input type="checkbox"/> 2 4 to 6 months..... <input type="checkbox"/> 3 7 to 9 months..... <input type="checkbox"/> 4 10 to 12 months..... <input type="checkbox"/> 5 More than 12 Months..... <input type="checkbox"/> 6	Deleted open question, created a discrete choice question & slightly reworded question.
Q8 & Q8a	Q8	Q8. What other family members, if any, do you have in New Zealand?  Parent..... <input type="checkbox"/> 1 Husband/Wife..... <input type="checkbox"/> 2 Child..... <input type="checkbox"/> 3 Brother/Sister ..... <input type="checkbox"/> 4 Other..... <input type="checkbox"/> 5 I have no family members in New Zealand ..... <input type="checkbox"/> 6  (Please tick all boxes that apply)	Merged Q8 & Q8a
Q10.	Q10.	Q10. What is your first language?	Replaced French with Spanish

Old Survey	New Survey	Final Question Change	Comment / Rationale
Q13	Q11.	<p>Q11. If you are studying at a tertiary institution (polytechnic, institute of technology, university or other tertiary institution) now, what qualification are you studying for?</p> <p>Foundation Studies..... <input type="checkbox"/> 1 (Go to question 13)</p> <p>English Language Course..... <input type="checkbox"/> 2 (Go to question 13)</p> <p>Certificate..... <input type="checkbox"/> 3</p> <p>Diploma..... <input type="checkbox"/> 4</p> <p>Bachelor's degree..... <input type="checkbox"/> 5</p> <p>Bachelor's degree (with Honours)..... <input type="checkbox"/> 6</p> <p>Graduate Certificate..... <input type="checkbox"/> 7</p> <p>Graduate Diploma..... <input type="checkbox"/> 8</p> <p>Postgraduate Certificate..... <input type="checkbox"/> 9</p> <p>Postgraduate Diploma..... <input type="checkbox"/> 10</p> <p>Master's degree..... <input type="checkbox"/> 11</p> <p>PhD degree..... <input type="checkbox"/> 12</p> <p>Post Doctoral studies..... <input type="checkbox"/> 13</p> <p>Other (please specify)..... <input type="checkbox"/> 14</p>	Expanded Option List
Q13a	Q12	<p>Q12. If you are studying for a certificate, diploma or degree now, what is your main field of study? (e.g. Statistics, Biology)</p>	Small wording change
Q14	Q13	<p>Q13. How long have you been studying at your present institution (place of study)?</p> <p>(Please tick one box only)</p> <p>Less than a month..... <input type="checkbox"/> 1</p> <p>1 to 6 months..... <input type="checkbox"/> 2</p> <p>7 to 12 months..... <input type="checkbox"/> 3</p> <p>1 to 2 years..... <input type="checkbox"/> 4</p> <p>3 to 4 years..... <input type="checkbox"/> 5</p> <p>5 years or more..... <input type="checkbox"/> 6</p>	Deleted open question, created a discrete choice question



Old Survey	New Survey	Final Question Change	Comment / Rationale
Q16	Q15.	<p>Q15. Is your education in New Zealand paid for by...?</p> <p style="text-align: center;"><i>(Please tick as many boxes as apply)</i></p> <p>Yourself ..... <input type="checkbox"/> 1</p> <p>Parents ..... <input type="checkbox"/> 2</p> <p>Husband/Wife ..... <input type="checkbox"/> 3</p> <p>Other family members ..... <input type="checkbox"/> 4</p> <p>Scholarship or other award ..... <input type="checkbox"/> 5</p> <p>Loan ..... <input type="checkbox"/> 6</p> <p>Your government or employer ..... <input type="checkbox"/> 7</p> <p>Other (please specify) ..... <input type="checkbox"/> 8</p>	<p>Added an 'Other', please specify option</p>
Q16a	Q16	<p>Q16. How financially difficult is it for you and / or your family to pay for your education in New Zealand?</p> <p style="text-align: center;"><i>(Please tick one box only)</i></p> <p>Not at all ..... <input type="checkbox"/> 1</p> <p>Slightly (a little) ..... <input type="checkbox"/> 2</p> <p>Moderately ..... <input type="checkbox"/> 3</p> <p>Very ..... <input type="checkbox"/> 4</p> <p>Extremely ..... <input type="checkbox"/> 5</p> <p>Don't Know / Not Sure ..... <input type="checkbox"/> 6</p>	<p>Small wording change and additional choice variable added – 'Don't Know / Not Sure'</p>
Q17 & 17a	Q14	<p>Q14. What other education institution(s), if any, have you studied at in New Zealand?</p> <p style="text-align: center;"><i>(Please tick as many boxes as apply)</i></p> <p>Secondary school ..... <input type="checkbox"/> 1</p> <p>Polytechnic/Institute of Technology ..... <input type="checkbox"/> 2</p> <p>University ..... <input type="checkbox"/> 3</p> <p>Other tertiary institution ..... <input type="checkbox"/> 4</p> <p>Private Language School ..... <input type="checkbox"/> 5</p> <p>I have not studied at another institution in New Zealand ..... <input type="checkbox"/> 6</p> <p>Other (please specify) ..... <input type="checkbox"/> 7</p> <p>.....</p>	<p>Merged Q17 &amp; 17a</p>
Q19	Q18	<p>Q18. If you are studying in an English language programme, what is your level?</p> <p>.....</p>	<p>Small wording change</p>

Old Survey	New Survey	Final Question Change	Comment / Rationale																																																																																											
Q21 & Q21a.	Q20.	<p>Q20. If you have taken a TOEFL or IELTS test, what was your most recent test score?</p> <table border="1"> <thead> <tr> <th>Type of TOEFL or IELTS test</th> <th>Test Score</th> </tr> </thead> <tbody> <tr> <td>a. IELTS score (0 – 9)</td> <td>a.</td> </tr> <tr> <td>b. TOEFL (paper and pencil test) score (310 – 677)</td> <td>b.</td> </tr> <tr> <td>c. TOEFL (computer test) score (0 – 300)</td> <td>c.</td> </tr> <tr> <td>d. TOEFL (internet based) score (0 – 120)</td> <td>d.</td> </tr> </tbody> </table>	Type of TOEFL or IELTS test	Test Score	a. IELTS score (0 – 9)	a.	b. TOEFL (paper and pencil test) score (310 – 677)	b.	c. TOEFL (computer test) score (0 – 300)	c.	d. TOEFL (internet based) score (0 – 120)	d.	Merged Q21 & Q21a; added TOEFL (internet based) option.																																																																																	
Type of TOEFL or IELTS test	Test Score																																																																																													
a. IELTS score (0 – 9)	a.																																																																																													
b. TOEFL (paper and pencil test) score (310 – 677)	b.																																																																																													
c. TOEFL (computer test) score (0 – 300)	c.																																																																																													
d. TOEFL (internet based) score (0 – 120)	d.																																																																																													
Q24.	Q25.	<p>Q25. How important were the following factors in choosing New Zealand as a place to study?</p> <p>y. Information from New Zealand Government Agencies (i.e. Education New Zealand, Ministry of Foreign Affairs &amp; Trade, New Zealand Trade &amp; Enterprise)</p>	Additional choice variable added – (y)																																																																																											
Q26.	Q28	<p>Q28. How satisfied are you with the following aspects of your accommodation?</p> <table border="1"> <thead> <tr> <th></th> <th>Not at all</th> <th>Slightly (a little)</th> <th>Moderately</th> <th>Very</th> <th>Extremely</th> <th>Not Applicable</th> </tr> </thead> <tbody> <tr> <td>a. Quality of your accommodation (location, heating, size etc....)</td> <td><input type="checkbox"/> 1</td> <td><input type="checkbox"/> 2</td> <td><input type="checkbox"/> 3</td> <td><input type="checkbox"/> 4</td> <td><input type="checkbox"/> 5</td> <td><input type="checkbox"/> 6</td> </tr> <tr> <td>b. Rules and regulations.....</td> <td><input type="checkbox"/> 1</td> <td><input type="checkbox"/> 2</td> <td><input type="checkbox"/> 3</td> <td><input type="checkbox"/> 4</td> <td><input type="checkbox"/> 5</td> <td><input type="checkbox"/> 6</td> </tr> <tr> <td>c. Relationship with your landlord / homestay family / hostel management.....</td> <td><input type="checkbox"/> 1</td> <td><input type="checkbox"/> 2</td> <td><input type="checkbox"/> 3</td> <td><input type="checkbox"/> 4</td> <td><input type="checkbox"/> 5</td> <td><input type="checkbox"/> 6</td> </tr> <tr> <td>d. Cost of your accommodation .....</td> <td><input type="checkbox"/> 1</td> <td><input type="checkbox"/> 2</td> <td><input type="checkbox"/> 3</td> <td><input type="checkbox"/> 4</td> <td><input type="checkbox"/> 5</td> <td><input type="checkbox"/> 6</td> </tr> <tr> <td>e. Value for money .....</td> <td><input type="checkbox"/> 1</td> <td><input type="checkbox"/> 2</td> <td><input type="checkbox"/> 3</td> <td><input type="checkbox"/> 4</td> <td><input type="checkbox"/> 5</td> <td><input type="checkbox"/> 6</td> </tr> <tr> <td>f. Quality of the food provided .....</td> <td><input type="checkbox"/> 1</td> <td><input type="checkbox"/> 2</td> <td><input type="checkbox"/> 3</td> <td><input type="checkbox"/> 4</td> <td><input type="checkbox"/> 5</td> <td><input type="checkbox"/> 6</td> </tr> <tr> <td>g. Support / assistance provided to you.....</td> <td><input type="checkbox"/> 1</td> <td><input type="checkbox"/> 2</td> <td><input type="checkbox"/> 3</td> <td><input type="checkbox"/> 4</td> <td><input type="checkbox"/> 5</td> <td><input type="checkbox"/> 6</td> </tr> <tr> <td>h. Quality of amenities (kitchen, bathroom, laundry) .....</td> <td><input type="checkbox"/> 1</td> <td><input type="checkbox"/> 2</td> <td><input type="checkbox"/> 3</td> <td><input type="checkbox"/> 4</td> <td><input type="checkbox"/> 5</td> <td><input type="checkbox"/> 6</td> </tr> <tr> <td>i. Access to internet.....</td> <td><input type="checkbox"/> 1</td> <td><input type="checkbox"/> 2</td> <td><input type="checkbox"/> 3</td> <td><input type="checkbox"/> 4</td> <td><input type="checkbox"/> 5</td> <td><input type="checkbox"/> 6</td> </tr> <tr> <td>j. Cleanliness .....</td> <td><input type="checkbox"/> 1</td> <td><input type="checkbox"/> 2</td> <td><input type="checkbox"/> 3</td> <td><input type="checkbox"/> 4</td> <td><input type="checkbox"/> 5</td> <td><input type="checkbox"/> 6</td> </tr> <tr> <td>k. Safety &amp; security .....</td> <td><input type="checkbox"/> 1</td> <td><input type="checkbox"/> 2</td> <td><input type="checkbox"/> 3</td> <td><input type="checkbox"/> 4</td> <td><input type="checkbox"/> 5</td> <td><input type="checkbox"/> 6</td> </tr> <tr> <td>l. Quality of your study area (lighting, desk, space, peace and quiet)</td> <td><input type="checkbox"/> 1</td> <td><input type="checkbox"/> 2</td> <td><input type="checkbox"/> 3</td> <td><input type="checkbox"/> 4</td> <td><input type="checkbox"/> 5</td> <td><input type="checkbox"/> 6</td> </tr> </tbody> </table>		Not at all	Slightly (a little)	Moderately	Very	Extremely	Not Applicable	a. Quality of your accommodation (location, heating, size etc....)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	b. Rules and regulations.....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	c. Relationship with your landlord / homestay family / hostel management.....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	d. Cost of your accommodation .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	e. Value for money .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	f. Quality of the food provided .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	g. Support / assistance provided to you.....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	h. Quality of amenities (kitchen, bathroom, laundry) .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	i. Access to internet.....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	j. Cleanliness .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	k. Safety & security .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	l. Quality of your study area (lighting, desk, space, peace and quiet)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	Merged old Q26 & Q33
	Not at all	Slightly (a little)	Moderately	Very	Extremely	Not Applicable																																																																																								
a. Quality of your accommodation (location, heating, size etc....)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6																																																																																								
b. Rules and regulations.....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6																																																																																								
c. Relationship with your landlord / homestay family / hostel management.....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6																																																																																								
d. Cost of your accommodation .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6																																																																																								
e. Value for money .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6																																																																																								
f. Quality of the food provided .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6																																																																																								
g. Support / assistance provided to you.....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6																																																																																								
h. Quality of amenities (kitchen, bathroom, laundry) .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6																																																																																								
i. Access to internet.....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6																																																																																								
j. Cleanliness .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6																																																																																								
k. Safety & security .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6																																																																																								
l. Quality of your study area (lighting, desk, space, peace and quiet)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6																																																																																								

Old Survey	New Survey	Final Question Change	Comment / Rationale																					
Q29	Q27	<p>Q27. On average, how much do you pay per week (including power, telephone, food) for your accommodation:</p> <table border="1" data-bbox="319 996 582 1859"> <tr> <td></td> <td>\$New ZealandD</td> </tr> <tr> <td>a. Student hostel .....</td> <td>a.</td> </tr> <tr> <td>b. Rental accommodation (e.g. flat*).....</td> <td>b.</td> </tr> <tr> <td>c. Your own home</td> <td>c.</td> </tr> <tr> <td>d. Homestay</td> <td>d.</td> </tr> <tr> <td>e. Relative's home</td> <td>e.</td> </tr> <tr> <td>f. Other</td> <td>f.</td> </tr> </table> <p>*If you live with other people, give the cost for you only.</p>		\$New ZealandD	a. Student hostel .....	a.	b. Rental accommodation (e.g. flat*).....	b.	c. Your own home	c.	d. Homestay	d.	e. Relative's home	e.	f. Other	f.	Expansion of question							
	\$New ZealandD																							
a. Student hostel .....	a.																							
b. Rental accommodation (e.g. flat*).....	b.																							
c. Your own home	c.																							
d. Homestay	d.																							
e. Relative's home	e.																							
f. Other	f.																							
Q31 & 32	Q32	<p>Q32. About how much time do you spend doing the following activities with your homestay family each week?</p> <table border="1" data-bbox="686 884 997 1859"> <thead> <tr> <th></th> <th>Interacting with family members (i.e. talking, going out together)</th> <th>Helping with housework (i.e. washing dishes, tidying)</th> </tr> </thead> <tbody> <tr> <td></td> <td>(Please tick one box only)</td> <td>(Please tick one box only)</td> </tr> <tr> <td>a. Less than 1 hour .....</td> <td><input type="checkbox"/> 1</td> <td><input type="checkbox"/> 2</td> </tr> <tr> <td>b. 1-5 hours.....</td> <td><input type="checkbox"/> 1</td> <td><input type="checkbox"/> 2</td> </tr> <tr> <td>c. 6-10 hours.....</td> <td><input type="checkbox"/> 1</td> <td><input type="checkbox"/> 2</td> </tr> <tr> <td>d. 11-15 hours</td> <td><input type="checkbox"/> 1</td> <td><input type="checkbox"/> 2</td> </tr> <tr> <td>e. 16+ hours</td> <td><input type="checkbox"/> 1</td> <td><input type="checkbox"/> 2</td> </tr> </tbody> </table>		Interacting with family members (i.e. talking, going out together)	Helping with housework (i.e. washing dishes, tidying)		(Please tick one box only)	(Please tick one box only)	a. Less than 1 hour .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	b. 1-5 hours.....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	c. 6-10 hours.....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	d. 11-15 hours	<input type="checkbox"/> 1	<input type="checkbox"/> 2	e. 16+ hours	<input type="checkbox"/> 1	<input type="checkbox"/> 2	Merged old Q31 & Q32
	Interacting with family members (i.e. talking, going out together)	Helping with housework (i.e. washing dishes, tidying)																						
	(Please tick one box only)	(Please tick one box only)																						
a. Less than 1 hour .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2																						
b. 1-5 hours.....	<input type="checkbox"/> 1	<input type="checkbox"/> 2																						
c. 6-10 hours.....	<input type="checkbox"/> 1	<input type="checkbox"/> 2																						
d. 11-15 hours	<input type="checkbox"/> 1	<input type="checkbox"/> 2																						
e. 16+ hours	<input type="checkbox"/> 1	<input type="checkbox"/> 2																						
Q39	Q37	Q37. How difficult are the following educational activities for you? (If the activity is not relevant to your course of study, tick "not applicable".)	Small change to variable (j) – 'Thinking Critically' (analytically)																					
Q44 & Q44a.	Q42.	<p>Q42. If you used an agent<sup>5</sup> to help you with your arrangements, was your agent...? (If you have used more than one agent, please choose the most recent one.)</p> <p style="text-align: center;">(Please tick one box only)</p> <p>From your country ..... <input type="checkbox"/> 1</p> <p>From New Zealand ..... <input type="checkbox"/> 2</p> <p>I did not use an agent..... <input type="checkbox"/> 3</p>	Merged old Q44 & Q44a																					

<sup>5</sup> Agent – a person who is paid to provide services to you, such as finding you a place to study or a place to live.

Old Survey Q47 & Q48	New Survey Q45	Final Question Change	Comment / Rationale																																																																																																						
	Q45	<p>Q45. Please rate the quality of the services or facilities that are available in your institution. (Please tick one box only for each service/facility)</p> <table border="1" data-bbox="320 770 1067 1861"> <thead> <tr> <th></th> <th>Poor</th> <th>Average</th> <th>Good</th> <th>Excellent</th> <th>Don't know</th> </tr> </thead> <tbody> <tr> <td>a. International Student Office .....</td> <td><input type="checkbox"/> 1</td> <td><input type="checkbox"/> 2</td> <td><input type="checkbox"/> 3</td> <td><input type="checkbox"/> 4</td> <td><input type="checkbox"/> 5</td> </tr> <tr> <td>b. Student orientation services.....</td> <td><input type="checkbox"/> 1</td> <td><input type="checkbox"/> 2</td> <td><input type="checkbox"/> 3</td> <td><input type="checkbox"/> 4</td> <td><input type="checkbox"/> 5</td> </tr> <tr> <td>c. Health services.....</td> <td><input type="checkbox"/> 1</td> <td><input type="checkbox"/> 2</td> <td><input type="checkbox"/> 3</td> <td><input type="checkbox"/> 4</td> <td><input type="checkbox"/> 5</td> </tr> <tr> <td>d. Financial advice services .....</td> <td><input type="checkbox"/> 1</td> <td><input type="checkbox"/> 2</td> <td><input type="checkbox"/> 3</td> <td><input type="checkbox"/> 4</td> <td><input type="checkbox"/> 5</td> </tr> <tr> <td>e. Accommodation services .....</td> <td><input type="checkbox"/> 1</td> <td><input type="checkbox"/> 2</td> <td><input type="checkbox"/> 3</td> <td><input type="checkbox"/> 4</td> <td><input type="checkbox"/> 5</td> </tr> <tr> <td>f. Vocational (career) or educational guidance.....</td> <td><input type="checkbox"/> 1</td> <td><input type="checkbox"/> 2</td> <td><input type="checkbox"/> 3</td> <td><input type="checkbox"/> 4</td> <td><input type="checkbox"/> 5</td> </tr> <tr> <td>g. Counselling services .....</td> <td><input type="checkbox"/> 1</td> <td><input type="checkbox"/> 2</td> <td><input type="checkbox"/> 3</td> <td><input type="checkbox"/> 4</td> <td><input type="checkbox"/> 5</td> </tr> <tr> <td>h. Computing services.....</td> <td><input type="checkbox"/> 1</td> <td><input type="checkbox"/> 2</td> <td><input type="checkbox"/> 3</td> <td><input type="checkbox"/> 4</td> <td><input type="checkbox"/> 5</td> </tr> <tr> <td>i. Library services .....</td> <td><input type="checkbox"/> 1</td> <td><input type="checkbox"/> 2</td> <td><input type="checkbox"/> 3</td> <td><input type="checkbox"/> 4</td> <td><input type="checkbox"/> 5</td> </tr> <tr> <td>j. Language laboratories.....</td> <td><input type="checkbox"/> 1</td> <td><input type="checkbox"/> 2</td> <td><input type="checkbox"/> 3</td> <td><input type="checkbox"/> 4</td> <td><input type="checkbox"/> 5</td> </tr> <tr> <td>k. Learning Support services .....</td> <td><input type="checkbox"/> 1</td> <td><input type="checkbox"/> 2</td> <td><input type="checkbox"/> 3</td> <td><input type="checkbox"/> 4</td> <td><input type="checkbox"/> 5</td> </tr> <tr> <td>l. "Buddy" or mentor programmes.....</td> <td><input type="checkbox"/> 1</td> <td><input type="checkbox"/> 2</td> <td><input type="checkbox"/> 3</td> <td><input type="checkbox"/> 4</td> <td><input type="checkbox"/> 5</td> </tr> <tr> <td>m. Sports and recreational facilities.....</td> <td><input type="checkbox"/> 1</td> <td><input type="checkbox"/> 2</td> <td><input type="checkbox"/> 3</td> <td><input type="checkbox"/> 4</td> <td><input type="checkbox"/> 5</td> </tr> <tr> <td>n. Clubs and societies .....</td> <td><input type="checkbox"/> 1</td> <td><input type="checkbox"/> 2</td> <td><input type="checkbox"/> 3</td> <td><input type="checkbox"/> 4</td> <td><input type="checkbox"/> 5</td> </tr> <tr> <td>o. Student Association .....</td> <td><input type="checkbox"/> 1</td> <td><input type="checkbox"/> 2</td> <td><input type="checkbox"/> 3</td> <td><input type="checkbox"/> 4</td> <td><input type="checkbox"/> 5</td> </tr> <tr> <td>p. Additional services .....</td> <td><input type="checkbox"/> 1</td> <td><input type="checkbox"/> 2</td> <td><input type="checkbox"/> 3</td> <td><input type="checkbox"/> 4</td> <td><input type="checkbox"/> 5</td> </tr> </tbody> </table>		Poor	Average	Good	Excellent	Don't know	a. International Student Office .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	b. Student orientation services.....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	c. Health services.....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	d. Financial advice services .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	e. Accommodation services .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	f. Vocational (career) or educational guidance.....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	g. Counselling services .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	h. Computing services.....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	i. Library services .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	j. Language laboratories.....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	k. Learning Support services .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	l. "Buddy" or mentor programmes.....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	m. Sports and recreational facilities.....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	n. Clubs and societies .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	o. Student Association .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	p. Additional services .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	Merged old Q47 & Q48
	Poor	Average	Good	Excellent	Don't know																																																																																																				
a. International Student Office .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5																																																																																																				
b. Student orientation services.....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5																																																																																																				
c. Health services.....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5																																																																																																				
d. Financial advice services .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5																																																																																																				
e. Accommodation services .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5																																																																																																				
f. Vocational (career) or educational guidance.....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5																																																																																																				
g. Counselling services .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5																																																																																																				
h. Computing services.....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5																																																																																																				
i. Library services .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5																																																																																																				
j. Language laboratories.....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5																																																																																																				
k. Learning Support services .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5																																																																																																				
l. "Buddy" or mentor programmes.....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5																																																																																																				
m. Sports and recreational facilities.....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5																																																																																																				
n. Clubs and societies .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5																																																																																																				
o. Student Association .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5																																																																																																				
p. Additional services .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5																																																																																																				
Q52	Q49	<p>Q49. This section is about the sources of support that are available to help you in New Zealand. For each activity, tick the sources of support that are available to you.</p>	Small wording change (i.e. New Zealand (Kiwi) student friends & international student friends)																																																																																																						

Old Survey	New Survey	Final Question Change	Comment / Rationale																																																																														
Q59	Q58	Q58. Please rate the quality of the following in the town / city where you are currently living in New Zealand.	Additional choice variable (h) – medical care services																																																																														
Q60	Q59	<p>Q59. Please rate the level of difficulty you have with the following:</p> <p style="text-align: center;"><i>(Please tick one box only for each area)</i></p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 60%;"></th> <th style="width: 10%;">Not at all</th> <th style="width: 10%;">Slightly (a little)</th> <th style="width: 10%;">Mode-rately</th> <th style="width: 10%;">Very</th> <th style="width: 10%;">Extremely</th> </tr> </thead> <tbody> <tr> <td>a. Public transport .....</td> <td style="text-align: center;"><input type="checkbox"/> 1</td> <td style="text-align: center;"><input type="checkbox"/> 2</td> <td style="text-align: center;"><input type="checkbox"/> 3</td> <td style="text-align: center;"><input type="checkbox"/> 4</td> <td style="text-align: center;"><input type="checkbox"/> 5</td> </tr> <tr> <td>b. Language and communication.....</td> <td style="text-align: center;"><input type="checkbox"/> 1</td> <td style="text-align: center;"><input type="checkbox"/> 2</td> <td style="text-align: center;"><input type="checkbox"/> 3</td> <td style="text-align: center;"><input type="checkbox"/> 4</td> <td style="text-align: center;"><input type="checkbox"/> 5</td> </tr> <tr> <td>c. Cost of Living .....</td> <td style="text-align: center;"><input type="checkbox"/> 1</td> <td style="text-align: center;"><input type="checkbox"/> 2</td> <td style="text-align: center;"><input type="checkbox"/> 3</td> <td style="text-align: center;"><input type="checkbox"/> 4</td> <td style="text-align: center;"><input type="checkbox"/> 5</td> </tr> <tr> <td>d. Cultural differences .....</td> <td style="text-align: center;"><input type="checkbox"/> 1</td> <td style="text-align: center;"><input type="checkbox"/> 2</td> <td style="text-align: center;"><input type="checkbox"/> 3</td> <td style="text-align: center;"><input type="checkbox"/> 4</td> <td style="text-align: center;"><input type="checkbox"/> 5</td> </tr> <tr> <td>e. Making New Zealand friends .....</td> <td style="text-align: center;"><input type="checkbox"/> 1</td> <td style="text-align: center;"><input type="checkbox"/> 2</td> <td style="text-align: center;"><input type="checkbox"/> 3</td> <td style="text-align: center;"><input type="checkbox"/> 4</td> <td style="text-align: center;"><input type="checkbox"/> 5</td> </tr> <tr> <td>f. Shopping .....</td> <td style="text-align: center;"><input type="checkbox"/> 1</td> <td style="text-align: center;"><input type="checkbox"/> 2</td> <td style="text-align: center;"><input type="checkbox"/> 3</td> <td style="text-align: center;"><input type="checkbox"/> 4</td> <td style="text-align: center;"><input type="checkbox"/> 5</td> </tr> <tr> <td>g. Problems with homestay .....</td> <td style="text-align: center;"><input type="checkbox"/> 1</td> <td style="text-align: center;"><input type="checkbox"/> 2</td> <td style="text-align: center;"><input type="checkbox"/> 3</td> <td style="text-align: center;"><input type="checkbox"/> 4</td> <td style="text-align: center;"><input type="checkbox"/> 5</td> </tr> <tr> <td>h. Racism and discrimination.....</td> <td style="text-align: center;"><input type="checkbox"/> 1</td> <td style="text-align: center;"><input type="checkbox"/> 2</td> <td style="text-align: center;"><input type="checkbox"/> 3</td> <td style="text-align: center;"><input type="checkbox"/> 4</td> <td style="text-align: center;"><input type="checkbox"/> 5</td> </tr> <tr> <td>i. Lack of entertainment.....</td> <td style="text-align: center;"><input type="checkbox"/> 1</td> <td style="text-align: center;"><input type="checkbox"/> 2</td> <td style="text-align: center;"><input type="checkbox"/> 3</td> <td style="text-align: center;"><input type="checkbox"/> 4</td> <td style="text-align: center;"><input type="checkbox"/> 5</td> </tr> <tr> <td>j. Loneliness / homesickness .....</td> <td style="text-align: center;"><input type="checkbox"/> 1</td> <td style="text-align: center;"><input type="checkbox"/> 2</td> <td style="text-align: center;"><input type="checkbox"/> 3</td> <td style="text-align: center;"><input type="checkbox"/> 4</td> <td style="text-align: center;"><input type="checkbox"/> 5</td> </tr> <tr> <td>k. Finding full-time and / or part-time work .....</td> <td style="text-align: center;"><input type="checkbox"/> 1</td> <td style="text-align: center;"><input type="checkbox"/> 2</td> <td style="text-align: center;"><input type="checkbox"/> 3</td> <td style="text-align: center;"><input type="checkbox"/> 4</td> <td style="text-align: center;"><input type="checkbox"/> 5</td> </tr> <tr> <td>l. Immigration / Visas.....</td> <td style="text-align: center;"><input type="checkbox"/> 1</td> <td style="text-align: center;"><input type="checkbox"/> 2</td> <td style="text-align: center;"><input type="checkbox"/> 3</td> <td style="text-align: center;"><input type="checkbox"/> 4</td> <td style="text-align: center;"><input type="checkbox"/> 5</td> </tr> </tbody> </table>		Not at all	Slightly (a little)	Mode-rately	Very	Extremely	a. Public transport .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	b. Language and communication.....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	c. Cost of Living .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	d. Cultural differences .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	e. Making New Zealand friends .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	f. Shopping .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	g. Problems with homestay .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	h. Racism and discrimination.....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	i. Lack of entertainment.....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	j. Loneliness / homesickness .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	k. Finding full-time and / or part-time work .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	l. Immigration / Visas.....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<p>Changed from an open question to rating question based on options from 2003 results</p>
	Not at all	Slightly (a little)	Mode-rately	Very	Extremely																																																																												
a. Public transport .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5																																																																												
b. Language and communication.....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5																																																																												
c. Cost of Living .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5																																																																												
d. Cultural differences .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5																																																																												
e. Making New Zealand friends .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5																																																																												
f. Shopping .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5																																																																												
g. Problems with homestay .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5																																																																												
h. Racism and discrimination.....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5																																																																												
i. Lack of entertainment.....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5																																																																												
j. Loneliness / homesickness .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5																																																																												
k. Finding full-time and / or part-time work .....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5																																																																												
l. Immigration / Visas.....	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5																																																																												

Old Survey	New Survey	Final Question Change	Comment / Rationale
Q61	Q64	<p><b>Final Question Change</b></p> <p>Q64. Immediately after you complete your current programme of studies, what is the next thing you are most likely to do? (Please tick one box only)</p> <p>Enrol for further studies in your home country..... <input type="checkbox"/> 1  Enrol for further studies at the same institution in New Zealand..... <input type="checkbox"/> 2  Enrol for further studies at another institution in New Zealand ..... <input type="checkbox"/> 3  Enrol for further studies in another country overseas..... <input type="checkbox"/> 4  Find a job in your home country ..... <input type="checkbox"/> 5 Go to question 69  Find a job in New Zealand ..... <input type="checkbox"/> 6 Go to question 69  Find a job in another country ..... <input type="checkbox"/> 7 Go to question 69  No plans for the future yet ..... <input type="checkbox"/> 8 Go to question 69  Other (please specify) _____ <input type="checkbox"/> 9 Go to question 69</p>	<p>Small wording change to option 5. Find a job in your <u>home</u> country.</p>
Q63	Q66.	<p>Q66. If you are planning to enrol at a Tertiary Institution (polytechnic, institute of technology, university, or other tertiary institution), or at an English Language School, what course will you be doing?</p> <p>(Please tick all boxes that apply)</p> <p>Foundation Studies..... <input type="checkbox"/> 1 (Go to question 68)  English Language Course ..... <input type="checkbox"/> 2 (Go to question 68)  Certificate ..... <input type="checkbox"/> 3  Diploma..... <input type="checkbox"/> 4  Bachelor's degree ..... <input type="checkbox"/> 5  Bachelor's degree (with Honours) ..... <input type="checkbox"/> 6  Graduate Certificate ..... <input type="checkbox"/> 7  Graduate Diploma ..... <input type="checkbox"/> 8  Postgraduate Certificate ..... <input type="checkbox"/> 9  Postgraduate Diploma ..... <input type="checkbox"/> 10  Master's degree ..... <input type="checkbox"/> 11  PhD degree ..... <input type="checkbox"/> 12  Post Doctoral studies ..... <input type="checkbox"/> 13  Other (please specify) ..... <input type="checkbox"/> 14</p>	<p>Expansion of choice options</p>

Old Survey	New Survey	Final Question Change	Comment / Rationale
Q62b	Q67	Q67. What will be your main field of study? (e.g. Statistics, Biology)	Small wording change to question
Q64	Q71	Q71. Are you planning to apply for permanent residence (PR) in another country? Yes <input type="checkbox"/> 1 (please specify what country and why) ..... No <input type="checkbox"/> 2	Small wording change to question

## APPENDIX B

### ENGLISH SURVEY

Note that the Chinese, Korean and Japanese language versions of the survey are available on-line on the Ministry of Education's website: [www.minedu.govt.nz](http://www.minedu.govt.nz) (International Education/ Research/ "The Experiences of International Students in New Zealand – report on the results of the national survey 2007").

### NATIONAL SURVEY OF INTERNATIONAL STUDENTS

#### ABOUT THIS RESEARCH

The Ministry of Education has contracted Deloitte to independently conduct this research. The National Survey of International Students provides you, as an international student, the opportunity to share your thoughts and opinions on your educational experiences in New Zealand. The information we gather from you and other students will provide the Ministry of Education with a greater understanding of the overall educational experience of international students. It will also assist education providers to review their service provision and better support international students.

It is important to note that the research survey is for international students only, NOT for permanent residents of New Zealand.

#### CONFIDENTIALITY

The answers you provide to survey questions are anonymous, confidential and will only be reported in combination with answers from other respondents (we will not release any data which will allow individuals to be identified). Deloitte will undertake the processing of results independently of the Ministry of Education.

#### PRIZES

In appreciation of the time dedicated to completing the survey, every student who submits a completed survey will go into prize draws to win one of the prizes listed at the end of the survey (e.g., iPod Nano, X Box Gaming Console, \$500 Cash prize). If you wish to enter the draw for the prizes mentioned above, you will need to complete the optional section at the end of the survey and fill in your contact details. Any personal information collected will be treated with strict confidence and will not be disclosed to any third party.

#### QUESTIONS & SUPPORT

If you have any further questions regarding this project, please phone **Mel McAtamney** on: **03 474 8663** or **021 471 710** or Email: [mmcatamney@deloitte.co.nz](mailto:mmcatamney@deloitte.co.nz). Chinese, Japanese and Korean versions of the survey are available online and paper copies are also available on your request and we are happy to mail these out to you.

#### INFORMED CONSENT

I have read the information relating to the National Survey of International Students and understand the aim of the research. All my questions have been answered to a satisfactory level. I understand that I am free to request further information at any stage. I understand that:

1. My participation in the National Survey of International Students evaluation is entirely voluntary; and
2. My anonymity will be preserved in any publication of results.

I agree to take part in the National Survey of International Students (please tick)  Yes  No

Name of Participant: \_\_\_\_\_

Date: \_\_\_\_\_



## Section A: Background Information

### Personal Information

1. Age: \_Years

2. Gender:

(Please tick one box only)

- Male .....  1  
 Female .....  2

3. Place of Origin:

(Please tick one box only)

- China .....  1  
 Korea .....  2  
 Japan .....  3  
 Thailand .....  4  
 Taiwan .....  5  
 Germany .....  6  
 France .....  7  
 India .....  8  
 Uruguay .....  9  
 Hong Kong .....  10  
 Indonesia .....  11  
 Malaysia .....  12  
 Other (please specify) .....  13

4. Are you married, unmarried or in a de facto relationship?

(Please tick one box only)

- Married .....  1  
 Unmarried .....  2  
 In a de facto relationship (you and your partner live together  
 as a couple) .....  3

5. Which of the following best describes you?

(Please tick one box only)

- Full fee-paying international student .....  1  
 Exchange Student .....  2  
 NZ International Doctoral Research Scholarship Student .....  3  
 International PhD Student (domestic status) .....  4  
 NZ International Undergraduate Fees Scholarship Student .....  5  
 Other scholarship / other programme (please specify) .....  6

6. How long have you been in New Zealand?

(Please tick one box only)

- Less than a month .....  1  
 1 to 6 months .....  2  
 7 to 12 months .....  3  
 1 to 2 years .....  4  
 3 to 4 years .....  5  
 5 years or more .....  6

7. How many years do you plan to study in New Zealand?

(Please tick one box only)

- Less than a month .....  1  
 1 to 6 months .....  2  
 7 to 12 months .....  3

- 1 to 2 years.....  4
- 3 to 4 years.....  5
- 5 years or more .....  6

**8. What other family members, if any, do you have in New Zealand?**

*(Please tick all boxes that apply)*

- Parent .....  1
- Husband / Wife.....  2
- Child.....  3
- Brother / Sister .....  4
- De facto partner .....  5
- Other.....  6
- I have no family members in New Zealand .....  7

**9. Is this the first time you have studied overseas? (Please tick one box only)**

- Yes.....  1
- No .....  2

**10. What is your first language? (Please tick one box only)**

- Chinese (Mandarin) .....  1
- Chinese (Cantonese).....  2
- Korean .....  3
- Japanese .....  4
- Thai.....  5
- Hindi.....  6
- German.....  7
- French .....  8
- Spanish.....  9
- Bahasa Malay .....  10
- Bahasa Indonesia .....  11
- English .....  12
- Other (please specify).....  13

**Educational Institution<sup>6</sup>**

---

**11. In which town or city are you studying now?**

*(Please tick one box only)*

**North Island**

- Whangarei .....  1
- Auckland.....  2
- Hamilton .....  3
- Tauranga .....  4
- Gisborne .....  5
- Rotorua .....  6
- New Plymouth .....  7
- Wanganui .....  8
- Napier / Hastings.....  9
- Palmerston North .....  10
- Wellington.....  11
- Other North Island town or city.....  12

**South Island**

- Nelson / Blenheim .....  13
- Christchurch .....  14
- Timaru .....  15

<sup>6</sup> Educational institution – a place of study. This may be a school, polytechnic, institute of technology, university, private language school, or other place of study.

- Dunedin .....  16  
 Invercargill .....  17  
 Other South Island town or city .....  18

**12. What course are you currently doing at your education institution?**

*(Please tick one box only)*

- NCEA / Secondary School Course .....  1 (Go to question 14)  
 Foundation Studies .....  2 (Go to question 14)  
 English Language Course .....  3 (Go to question 14)  
 Certificate .....  4  
 Diploma .....  5  
 Bachelor's degree .....  6  
 Bachelor's degree (with Honours) .....  7  
 Graduate Certificate .....  8  
 Graduate Diploma .....  9  
 Postgraduate Certificate .....  10  
 Postgraduate Diploma .....  11  
 Master's degree .....  12  
 PhD degree .....  13  
 Post Doctoral studies .....  14  
 Other (please specify) .....  15

**13. If you are studying for a certificate, diploma or degree now, what is your main field of study? (e.g., Statistics, Biology)**

---

**14. How long have you been studying at your present institution (place of study)?**

*(Please tick one box only)*

- Less than a month .....  1  
 1 to 6 months .....  2  
 7 to 12 months .....  3  
 1 to 2 years .....  4  
 3 to 4 years .....  5  
 5 years or more .....  6

**15. What other education institution(s), if any, have you studied at in New Zealand?**

*(Please tick as many boxes as apply)*

- Secondary school .....  1  
 Polytechnic / Institute of Technology .....  2  
 University .....  3  
 Other tertiary institution .....  4  
 Private Language School .....  5  
 I have not studied at another institution in New Zealand .....  6  
 Other (please specify) .....  7  
 .....

**16. Is your education in New Zealand paid for by...?**

*(Please tick as many boxes as apply)*

- Yourself .....  1  
 Parents .....  2  
 Husband / Wife .....  3  
 Other family members .....  4  
 Scholarship or other award .....  5  
 Loan .....  6  
 Your government or employer .....  7  
 Other (please specify) .....  8  
 .....

17. How financially difficult is it for you and / or your family, to pay for your education in New Zealand?

(Please tick one box only)

- Not at all .....  1
- Slightly (a little).....  2
- Moderately.....  3
- Very .....  4
- Extremely.....  5
- Don't Know / Not Sure .....  6

18. Are you currently studying in an English language programme in NZ?

- Yes.....  1
- No .....  2 (Go to question 20)

19. If you are studying in an English language programme, what is your level?

(Please tick one box only)

- Beginner .....  1
- Elementary .....  2
- Pre-intermediate.....  3
- Intermediate .....  4
- Upper-intermediate .....  5
- Advanced.....  6
- Proficiency.....  7

20. Have you taken a TOEFL or IELTS test?

- Yes.....  1
- No .....  2 (Go to question 22)

21. If you have taken a TOEFL or IELTS test, what was your most recent test score?

Type of TOEFL or IELTS test	Test Score
a. IELTS score (0 – 9)	a.
b. TOEFL (paper and pencil test) score (310 – 677)	b.
c. TOEFL (computer test) score (0 – 300)	c.
d. TOEFL (internet based) score (0 – 120)	d.

22. How would you rate your English language ability in the following areas?

(Please tick one box only for each area)

	Poor	Average	Good	Excellent
a. Reading	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
b. Writing	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
c. Listening	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
d. Speaking	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4
e. Overall	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4

**Section B – Making a choice about where to study**

All questions in this section refer to your choice to study at the educational institution in New Zealand where you are currently enrolled.

23. Was New Zealand your first choice as a place of study? (Please tick one box only)

- Yes.....  1 (Go to question 26)
- No .....  2

**24. If not, what was your first choice as a place of study?***(Please tick one box only)*

- Own (home) country .....  1  
 Australia.....  2  
 United Kingdom.....  3  
 USA .....  4  
 Canada .....  5  
 Other (please specify) .....  6

**25. Why did you choose this place as your first choice for a place of study? \_\_\_\_\_**


---



---

**26. How important were the following factors in choosing New Zealand as a place to study?**

	Not at all	Slightly (a little)	Moderately	Very	Extremely	Not Applicable
a. Agent's <sup>7</sup> recommendation	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b. Friend's recommendation	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c. Teacher's recommendation	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
d. Financial support from your government or employer	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
e. A scholarship from New Zealand	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
f. Advertisements for study in New Zealand	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
g. Direct contact from a New Zealand institution	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
h. Internet information	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
i. Family's preference	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
j. Your own preference	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
k. English speaking country	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
l. Family members or friends in New Zealand	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
m. The quality of New Zealand education	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
n. International recognition of New Zealand's qualifications (e.g., degrees, diplomas, certificates)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
o. Beautiful scenery	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
p. Safety	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
q. New Zealand culture and life style	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
r. Travel and adventure	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
s. Was not possible to study in home country	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
t. Was not possible to study in another country	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
u. Cost	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
v. Easy to get a student visa	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
w. Opportunity to move to another country later	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
x. Opportunity to live in New Zealand permanently at a later date	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
y. Information from New Zealand Government Agencies (i.e., Education NZ, Ministry of Foreign Affairs & Trade, New Zealand Trade & Enterprise)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

## Section C – Living Arrangements in New Zealand

### 27. Where are you currently living?

(Please tick one box only)

- In a student hostel / hall of residence .....  1
- In rental accommodation<sup>8</sup> (e.g., flat) .....  2
- In your own home .....  3
- In a homestay<sup>9</sup> (living with a family in New Zealand) .....  4
- In a relative's home .....  5
- Other (please specify) .....  6

### 28. On average, how much do you spend per week on accommodation and living expenses (this includes rent, power, phone, food, entertainment and domestic travel/transport expenses)?

(Please tick one box only)

- \$0 – \$100 .....  1
- \$101 to \$200 .....  2
- \$201 to \$300 .....  3
- \$301 to \$400 .....  4
- \$401 to \$500 .....  5
- \$500 + .....  6

### 29. How satisfied are you with the following aspects of your accommodation?

	Not at all	Slightly (a little)	Moderately	Very	Extremely	Not Applicable
a. Quality of your accommodation (location, heating, size etc...)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b. Rules and regulations	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c. Relationship with your landlord / homestay family / hostel management	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
d. Value for money	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
e. Quality of the food provided	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
f. Support / assistance provided to you	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
g. Quality of amenities (kitchen, bathroom, laundry)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
h. Access to internet	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
i. Cleanliness	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
j. Safety & security	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
k. Quality of your study area (lighting, desk, space, peace and quiet)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

### 30. Overall, how satisfied are you with your current accommodation? (Please tick one box only)

Not at all satisfied	Slightly (a little) satisfied	Moderately satisfied	Very satisfied	Extremely satisfied
<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

<sup>8</sup> Accommodation – the place where you are living.

<sup>9</sup> Homestay – this refers to accommodation for international students in the residence (home) of a family in New Zealand.

## Homestays/Living with a Family in New Zealand

Answer questions 31 to 34 only if you are now living in a homestay. If you do not currently live in a homestay, go to question 35.)

31. Who arranged the homestay for you? (If this was done by more than one person, please tick the box of the one who was MOST responsible for arranging your homestay.)

(Please tick one box only)

- Your school or educational institution in New Zealand ..... <sub>1</sub>  
 Yourself ..... <sub>2</sub>  
 Agent in your home country..... <sub>3</sub>  
 Agent in New Zealand ..... <sub>4</sub>  
 Other (Please specify) ..... <sub>5</sub>

32. Other than yourself, how many international students live in your homestay?

(Please tick one box only)

- None ..... <sub>1</sub>  
 1 ..... <sub>2</sub>  
 2 ..... <sub>3</sub>  
 3 or more ..... <sub>4</sub>

33. About how much time do you spend doing the following activities with your homestay family each week?

	Less than 1 hours	1–5 hours	6–10 hours	11–15 hours	16+ hours
a. Interacting with family members (i.e., talking, going out together)	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>
b. Helping with housework (i.e., washing dishes, tidying)	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>

34. Overall, how satisfied are you with your homestay? (Please tick one box only)

Not at all satisfied	Slightly (a little) satisfied	Moderately satisfied	Very satisfied	Extremely satisfied
<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>

## Section D – Educational Experiences in New Zealand

### Self Assessment

35. How well are you doing in your studies in New Zealand? (Please tick one box only)

Poor	Average	Good	Excellent
<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>

36. How satisfied are you with your progress in your studies? (Please tick one box only)

Not at all satisfied	Slightly (a little) satisfied	Moderately satisfied	Very satisfied	Extremely satisfied
<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>

37. How important is it to your family for you to do well in your studies? (Please tick one box only)

Not at all important	Slightly (a little) important	Moderately important	Very important	Extremely important
<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>

**38. How difficult are the following educational activities for you? (If the activity is not relevant to your course of study, tick "not applicable".)**

*(Please tick one box only for each activity)*

	Not at all difficult	Slightly (a little) difficult	Moderately difficult	Very difficult	Extremely difficult	Not Applicable
a. Understanding teachers / lecturers	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b. Writing assignments	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c. Taking notes during class	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
d. Completing assignments on time	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
e. Working on group projects	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
f. Taking tests or exams	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
g. Making oral (spoken) presentations	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
h. Managing your study workload	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
i. Asking questions in class	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
j. Thinking critically (analytically)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
k. Expressing yourself (communicating) in English	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
l. Expressing (Giving) your opinions to your teacher / lecturer	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
m. Studying in a different educational system	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

**Evaluating your programme of studies**

**39. Please rate the quality of the following.**

*(Please tick one box only for each area)*

	Poor	Average	Good	Excellent	Not Applicable
a. The content of your course	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
b. The feedback <sup>10</sup> you receive	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
c. The quality of your teachers / lecturers	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
d. The assessment procedures	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

**40. Overall, is the amount of work in your course(s)...?**

*(Please tick one box only)*

- Too little ..... 1
- About right ..... 2
- Too much ..... 3
- Not applicable ..... 4

**41. Overall, is the speed of teaching...?**

*(Please tick one box only)*

- Too slow ..... 1
- About right ..... 2
- Too fast ..... 3
- Not applicable ..... 4

<sup>10</sup> Feedback – information you receive about how well you are doing in your studies.



## Cultural Inclusiveness

### 42. How much do you agree or disagree with the following statements?

(Please tick one box only for each statement)

	Strongly disagree	Mildly disagree	Neutral	Mildly agree	Strongly agree	Not Applicable
a. My teachers / lecturers encourage contact between international and local students	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>	<input type="checkbox"/> <sub>6</sub>
b. The content of my courses is useful for my future study or employment	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>	<input type="checkbox"/> <sub>6</sub>
c. My teachers / lecturers make special efforts to help international students	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>	<input type="checkbox"/> <sub>6</sub>
d. Cultural differences are respected in my institution	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>	<input type="checkbox"/> <sub>6</sub>
e. My teachers / lecturers understand the problems of international students	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>	<input type="checkbox"/> <sub>6</sub>
f. In my classes there is the opportunity for other students to learn about my culture	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>	<input type="checkbox"/> <sub>6</sub>
g. I feel included in my class	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>	<input type="checkbox"/> <sub>6</sub>
h. My teachers / lecturers understand cultural differences in learning styles	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>	<input type="checkbox"/> <sub>6</sub>
i. My classmates are accepting of cultural differences	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>	<input type="checkbox"/> <sub>6</sub>
j. Students from different cultural groups work well with each other in my classes	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>	<input type="checkbox"/> <sub>6</sub>

## Section E – Services and Facilities

### Agent Use

#### 43. If you used an agent<sup>11</sup> to help you with your arrangements, was your agent...? (If you have used more than one agent, please choose the most recent one.)

(Please tick one box only)

- From your country ..... <sub>1</sub>  
 From New Zealand ..... <sub>2</sub>  
 I did not use an agent ..... <sub>3</sub> (Go to question 46)

#### 44. Please rate the quality of help provided to you by your agent (please choose your most recent agent) in the following areas.

(Please tick one box only for each area)

	Poor	Average	Good	Excellent	Not done by agent
a. Choosing a place of study	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>
b. Advising on course of study	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>
c. Applying to the institution	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>
d. Applying for a study visa	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>
e. Making travel arrangements	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>
f. Making payments	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>
g. Arranging accommodation	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>
h. Arranging an airport reception	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>
i. Advising on life in New Zealand	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>
j. Translating documents	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>

<sup>11</sup> Agent – a person who is paid to provide services to you, such as finding you a place to study or a place to live.

**45. Overall, how satisfied are you with the services provided by your most recent agent?**  
*(Please tick one box only)*

<b>Not at all satisfied</b>	<b>Slightly (a little) satisfied</b>	<b>Moderately satisfied</b>	<b>Very satisfied</b>	<b>Extremely satisfied</b>
<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

**Facilities at your educational institution**

**46. Please rate the quality of the services or facilities that are available in your institution.**  
*(Please tick one box only for each service/facility)*

	Poor	Average	Good	Excellent	Don't know	Not Available
a. International Student Office	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b. Student orientation services	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c. Health services	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
d. Financial advice services	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
e. Accommodation services	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
f. Vocational (career) or educational guidance	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
g. Counselling services	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
h. Computing services	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
i. Library services	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
j. Language laboratories	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
k. Learning support services	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
l. "Buddy" or mentor programmes	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
m. Sports and recreational facilities	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
n. Clubs and societies	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
o. Student Association	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
p. Additional services	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

**47. Please rate the overall quality of the services and facilities at your institution.**  
*(Please tick one box only)*

<b>Poor</b>	<b>Average</b>	<b>Good</b>	<b>Excellent</b>
<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4

**48. Do you think New Zealand education is good value for money?**

*(Please tick one box only)*

- Yes..... 1  
 No ..... 2  
 Not sure ..... 3

**49. Would you recommend friends or family members to study in New Zealand?**

*(Please tick one box only)*

- Yes..... 1  
 No ..... 2  
 Not sure ..... 3

## Section F – Support that you might receive in New Zealand

50. This section is about the sources of support that are available to help you in New Zealand. For each activity, tick the sources of support that are available to you.

(Please tick as many boxes as apply for each type of activity)

	Staff at your institution	Home stay family	NZ (Kiwi) student friends	Inter-national student friends	People from clubs or the community	People in your home country	Others
a. Talk with you if you are upset, troubled, lonely or homesick	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>	<input type="checkbox"/> <sub>6</sub>	<input type="checkbox"/> <sub>7</sub>
b. Help you if you are sick	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>	<input type="checkbox"/> <sub>6</sub>	<input type="checkbox"/> <sub>7</sub>
c. Help you with language or communication problems	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>	<input type="checkbox"/> <sub>6</sub>	<input type="checkbox"/> <sub>7</sub>
d. Provide information about sexual health and reproduction	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>	<input type="checkbox"/> <sub>6</sub>	<input type="checkbox"/> <sub>7</sub>
e. Discuss relationship issues or concerns with you	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>	<input type="checkbox"/> <sub>6</sub>	<input type="checkbox"/> <sub>7</sub>
f. Help you find your way around	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>	<input type="checkbox"/> <sub>6</sub>	<input type="checkbox"/> <sub>7</sub>
g. Help with educational issues or problems	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>	<input type="checkbox"/> <sub>6</sub>	<input type="checkbox"/> <sub>7</sub>
h. Help you become involved in community activities	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>	<input type="checkbox"/> <sub>6</sub>	<input type="checkbox"/> <sub>7</sub>
i. Answer questions that you have about life in New Zealand	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>	<input type="checkbox"/> <sub>6</sub>	<input type="checkbox"/> <sub>7</sub>
j. Help with your living arrangements	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>	<input type="checkbox"/> <sub>6</sub>	<input type="checkbox"/> <sub>7</sub>
k. Give advice on banking and budgeting (financial matters)	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>	<input type="checkbox"/> <sub>6</sub>	<input type="checkbox"/> <sub>7</sub>

51. Overall, how satisfied are you with the support you receive? (Please tick one box only)

Not at all satisfied	Slightly (a little) satisfied	Moderately satisfied	Very satisfied	Extremely satisfied
<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>

## Section G – Your relationships with people in New Zealand

### Friendships

52. Here are some questions about making friends with New Zealanders. Please indicate your level of agreement or disagreement with each statement.

(Please tick one box only for each statement)

	Strongly disagree	Mildly disagree	Neutral	Mildly agree	Strongly agree
a. I would like to have more New Zealand friends	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>
b. New Zealanders should take the first steps to make friends with international students	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>
c. I find it difficult to make friends with New Zealanders	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>
d. New Zealanders do not seem interested in having international friends	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>
e. My English ability stops me from making New Zealand friends	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>
f. I try my best to make New Zealand friends	<input type="checkbox"/> <sub>1</sub>	<input type="checkbox"/> <sub>2</sub>	<input type="checkbox"/> <sub>3</sub>	<input type="checkbox"/> <sub>4</sub>	<input type="checkbox"/> <sub>5</sub>

Here are some questions about the people you know in New Zealand. Please indicate the answer that applies best to you.

**53. How many close friends do you have from the following groups of people?**

*(Please tick one box only for each group of people)*

	None	One	A few	Some	Many
a. New Zealanders	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
b. People from your home country	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
c. People from other countries	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

**54. How often do you spend social time with the following groups of people?**

*(Please tick one box only for each group of people)*

	Never	Seldom	Sometimes	Often	Very often
a. New Zealand friends	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
b. Friends from your home country	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
c. International friends from other countries	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

**55. How often do you study with the following groups of people?**

*(Please tick one box only for each group of people)*

	Never	Seldom	Sometimes	Often	Very often
a. New Zealand students	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
b. Students from your home country	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
c. International students from other countries	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

**New Zealanders and international students**

**56. How do you think New Zealanders view international students? Please indicate your level of agreement / disagreement with each statement.**

*(Please tick one box only for each statement)*

	Strongly disagree	Mildly disagree	Neutral	Mildly agree	Strongly agree
a. Most New Zealanders would like to know international students better	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
b. International students often experience discrimination (unfair treatment) in New Zealand	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
c. New Zealanders have generally positive attitudes towards international students	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
d. On the whole, New Zealanders would prefer fewer international students in the country	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

**57. How often do the following people treat you unfairly or negatively because of your national, cultural or racial background? Please indicate the answer that best applies to you.**

*(Please tick one box only for each group of people)*

	Never	Seldom	Sometimes	Often	Very often
a. New Zealand students	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
b. International students	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
c. Teachers	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
d. Administrative and support staff at your educational institution	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
e. People in the community (e.g., neighbours, shop assistants, landlords)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

## Section H – Life since you arrived in New Zealand

### 58. How much do you agree or disagree with the following?

(Please tick one box only for each statement)

	Strongly disagree	Mildly disagree	Neutral	Mildly agree	Strongly agree
a. In most ways my life in New Zealand is close to my ideal (exactly as I would like it)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
b. The conditions of my life in New Zealand are excellent	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
c. I am satisfied with my life in New Zealand	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
d. So far I have got the important things I want from my life in New Zealand	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
e. If I could live my life over, I would change almost nothing about my life in New Zealand	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

### 59. Please rate the quality of the following in the town / city where you are currently living in New Zealand.

(Please tick one box only for each area)

	Poor	Average	Good	Excellent	Not Applicable
a. Public transportation	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
b. Entertainment (e.g., movies, clubs, pubs)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
c. Shopping	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
d. Restaurant/Food outlets (e.g., takeaways)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
e. Banking	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
f. Sports and recreation	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
g. Supermarkets/Food markets	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
h. Medical care/services	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

### 60. Please rate the level of difficulty you have with the following:

(Please tick one box only for each area)

	Not at all	Slightly (a little)	Moderately	Very	Extremely	Not Applicable
a. Public transportation	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
b. Language and communication	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
c. Cost of living	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
d. Cultural differences	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
e. Making New Zealand friends	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
f. Shopping	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
g. Accommodation/living arrangements	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
h. Racism and discrimination	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
i. Access to entertainment	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
j. Loneliness / homesickness	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
k. Finding full time and /or part time work	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6
l. Immigration / Visas	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6

### Working in New Zealand

### 61. Does your student permit allow you to work part time for up to 20 hours a week while studying in New Zealand?

(Please tick one box only)

- Yes..... 1
- No ..... 2
- Don't know..... 3

**62. Have you tried to find part-time paid work while studying in New Zealand?**

*(Please tick one box only)*

- Yes, I am currently working part time.....  1
- Yes, I have worked part time, but not at present.....  2 **(Go to question 67)**
- Yes, but I did not succeed in finding work .....  3 **(Go to question 66)**
- No, I haven't tried to find part time work .....  4 **(Go to question 67)**

**63. What type of part-time work are you currently doing? If you have more than one part-time job, choose the job that you spend the most time doing.**

*(Please tick one box only)*

- Hospitality (e.g., waitress, tourist information).....  1
- Retail / Sales (e.g., supermarket checkout).....  2
- Office (e.g., administration) .....  3
- Education (e.g., tutor) .....  4
- Professional (e.g., law, marketing, accounting).....  5
- Research (e.g., research assistance) .....  6
- Information Technology (e.g., computer helpdesk).....  7
- Childcare (e.g., nanny) .....  8
- Care giving (e.g., rest home worker).....  9
- Labour (e.g., fruit picking).....  10
- Other (please specify).....  11

**64. What is your main reason for working part-time in New Zealand?**

*(Please tick one box only)*

- To gain work experience directly related to my field of study or future career plans .....  1
- To gain general work experience in New Zealand .....  2
- To improve my English .....  3
- To meet living / tuition costs .....  4
- Other (please specify).....  5

**65. If you are currently working part time in New Zealand how many hours a week are you working (on average)?**

0 – 5 hours	6 – 10 hours	11 – 15 hours	16 – 20 hours	Above 20 hours
<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5

**Please continue to question 67**

**66. If you did not succeed in finding work, what were the main reasons for this?**

*(Please tick all boxes that apply)*

- I was told I didn't have enough work experience .....  1
- Employers were unsure about whether I was allowed to work.....  2
- I was told my English was not good enough .....  3
- I was told there was a high level of competition for jobs .....  4
- Don't know / Unsure.....  5
- Other (please specify) .....  6

**Section I – Future plans**

**67. Immediately after you complete your current programme of studies, what is the next thing you are most likely to do?**

*(Please tick one box only)*

- Enrol for further studies in your home country.....  1
- Enrol for further studies at the same institution in New Zealand ....  2
- Enrol for further studies at another institution in New Zealand.....  3

- Enrol for further studies in another country overseas .....  4  
 Find a job in your home country .....  5 **Go to question 72**  
 Find a job in New Zealand .....  6 **Go to question 72**  
 Find a job in another country .....  7 **Go to question 72**  
 No plans for the future yet .....  8 **Go to question 72**  
 Other (please specify) .....  9 **Go to question 72**

**68. If you are planning to enrol for further studies, at what level will this be?**

*(Please tick one box only)*

- School .....  1 **(Go to question 72)**  
 Language School .....  2  
 Tertiary institution (polytechnic, institute of technology,  
 university, or other tertiary institution) .....  3

**69. If you are planning to enrol at a Tertiary Institution (polytechnic, institute of technology, university, or other tertiary institution), or at an English Language School, what course will you be doing?**

*(Please tick all boxes that apply)*

- Foundation Studies .....  1 **(Go to question 71)**  
 English Language Course .....  2 **(Go to question 71)**  
 Certificate .....  3  
 Diploma .....  4  
 Bachelor's degree .....  5  
 Bachelor's degree (with Honours) .....  6  
 Graduate Certificate .....  7  
 Graduate Diploma .....  8  
 Postgraduate Certificate .....  9  
 Postgraduate Diploma .....  10  
 Master's degree .....  11  
 PhD degree .....  12  
 Post Doctoral studies .....  13  
 Other (please specify) .....  14

**70. What will be your main field of study? (e.g., Statistics, Biology) \_\_\_\_\_**

**71. Do you plan to work in New Zealand after you have completed your studies? (Please tick one box only)**

- Yes .....  1                      No .....  2

**72. Are you aware of the special work permits ("Study to Work") that are available for international student graduates in New Zealand? (Please tick one box only)**

- Yes .....  1                      No .....  2

**73. Are you planning to apply for permanent residence<sup>12</sup> (PR) in New Zealand? (Please tick one box only)**

- Yes .....  1                      No .....  2

**74. Are you planning to apply for permanent residence (PR) in another country? (Please tick one box only)**

- Yes  1 (please specify what country and why) .....
- .....
- No  2

<sup>12</sup> Permanent residence – living permanently in New Zealand.



**Thank you for your time and help**

**PRIZE DRAW INFORMATION**

---

As a token of our appreciation, we are running a prize draw for international students responding to this survey. If you would like to be entered in this draw, please provide your contact details below:

Name .....  
Postal Address .....  
Phone number.....  
Email .....

**Favoured Prize**

iPod Nano .....  1  
X Box Gaming Console .....  2  
\$500 cash prizes .....  3  
1 GB Pen Drive .....  4  
Hoyts Movie Voucher .....  6

**TO RETURN THE SURVEY:** Please place the survey in the freepost envelope provided or post to:

National Survey of International Students  
Freepost: 131305  
C/- Deloitte  
PO Box 1245  
DUNEDIN



## APPENDIX C

### GLOSSARY OF ABBREVIATIONS

Abbreviation	Full Term
AEI	Australian Education International
DOL	Department of Labour
ESANA	Cluster of Europe, South America, North America and Australia)
FFP	Full Fee Paying Students
IELTS	International English Language Testing System
ITP	Institute of Technology Polytechnic
MOE	Ministry of Education
New ZealandTC	New Zealand Translation Centre
OECD	Organisation for Economic Co-operation and Development
Ph D	Doctorate of Philosophy
PTE / ELS	Private Training Establishment / English Language School
PISA	Programme for International Student Assessment
TOEFL	Test of English as a Foreign Language
SPSS	Statistical Package for the Social Sciences

## APPENDIX D

### SCALAR RELIABILITY

Cronbach's alpha is often used to measure internal consistency. The Cronbach alphas for the 2007 research are presented below and compared against those calculated in 2003. Some researchers, as a rule of thumb, view a reliability of 0.70 or higher (obtained on a substantial sample) an acceptable level of reliability and 0.80 demonstrates very good reliability. On the whole, the 2007 instruments used in the research are deemed psychometrically reliable, i.e. internally consistent.

Cronbach Alphas	2007	2003
English Language Proficiency	0.9	0.8
Satisfaction with Accommodation	0.9	0.91
Homestay Satisfaction	*	0.9
Academic Difficulties	0.92	0.93
Programme Evaluation	0.86	0.85
Cultural Inclusiveness	0.91	0.9
Quality of Agent's Services	0.83	0.93
Quality of Services and Facilities	0.91	0.98
Availability of Social Support	*	0.93
Contact with New Zealanders	0.77	0.68
Contact with Compatriots	0.78	0.71
Contact with Other Internationals	0.77	0.69
New Zealanders' Attitudes Toward International Students	0.68	0.6
Discrimination	0.83	0.78
Life Satisfaction	*	0.87
Quality of Town / City	0.84	0.85

\* Questions restructured or asked in a different manner prohibiting direct comparisons

